



3 Step Easy Claims Process

1. Call:

An APHW customer service representative will take your information and assign you a claim number.

2. Schedule:

You may now call and schedule the local licensed contractor of your choice.

Once your contractor diagnoses the problem, call us back before they do any work.

An APHW customer service representative will speak with both you and your contractor to determine the approved dollar amount covered by your warranty. Your contractor may then make the necessary repairs.

3. Payment:

Your APHW customer service representative will arrange payment. You will be required to pay the contractor a deductible for each trade call, or the actual cost; whichever is less.

Your APHW customer service representative will follow up with you after the repairs are made to make sure you are completely satisfied with the work that was done.

24/7/365
Person-to-Person
Claims Service

We will make every effort to expedite service in case of emergencies

Benjamin Lahmers
Area Sales Manager

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APHW.COM



For service, call:

1.800.648.5006

You must have telephone approval before having any work done. Reimbursement for services will not be made without prior approval.